



CARE, MAINTENANCE, AND WARRANTY INFORMATION FOR KITCHEN AND BATH DIRECT CABINETS

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KITCHEN & BATH DIRECT

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CARE, MAINTENANCE, AND WARRANTY INFORMATION

At Kitchen and Bath Direct, we prioritize quality and durability in all our cabinetry products. Proper care and maintenance, along with understanding our warranty terms, will ensure your cabinets maintain their beauty and functionality for years to come.

CARE AND MAINTENANCE



1. Cleaning Tips:

- ▶ Use a soft, damp cloth to clean cabinet surfaces regularly. Avoid using abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the finish.
- ▶ For tougher stains, mild soap and water can be used, followed by a clean, damp cloth to remove residue.
- ▶ Always dry the cabinets thoroughly to prevent moisture damage.

2. Avoiding Damage:

- ▶ Keep cabinets away from excessive heat, humidity, or direct sunlight to minimize warping, discoloration, or shrinkage.
- ▶ Use gentle handling when opening and closing doors and drawers to prevent wear on hinges and slides.

3. Temperature Recommendations:

- ▶ Cabinets should be stored and installed in environments with a stable temperature range between 50°F and 85°F to prevent structural changes or damage.



IMPORTANT DISCLAIMERS

1. Warped Doors:

- ▶ Wood naturally expands and contracts with environmental changes. Warping of up to ¼" for doors is not considered a defect. Allow at least three months for doors to acclimate before filing a warranty claim.

2. Glazed Finishes:

- ▶ Variations in hand-applied glazed finishes, including uneven edges or shading, are part of the product's unique design and are not defects.

3. Joint Splits:

- ▶ Painted wood cabinets may experience visible splits at joints due to seasonal expansion and contraction. These are a natural occurrence and not a sign of poor quality.

4. Color and Grain Variations:

- ▶ Natural wood may show color and grain differences, which are to be expected. Replacement parts may not match the original cabinetry exactly.

5. Hinges and Slides:

- ▶ Hardware failures are rare and often due to improper installation or adjustment. Please review our installation instructions before determining if there is a defect.

WARRANTY CLAIMS

If you believe a component is defective and eligible for coverage, please contact Kitchen and Bath Direct within 48 hours after delivery. Kitchen and Bath Direct may elect to repair, replace, or modify it at our discretion.

- 1. Contact Kitchen and Bath Direct to initiate a warranty claim.
- 2. Allow for a three-month settling period for wood products before filing claims for shrinkage or warping.
- 3. Ensure defective items are available for inspection and follow our instructions for returns or replacements.

IMPORTANT NOTES

- 1. Once the order is approved, the person is responsible for any mistakes on the order, so please double-check and finalize all items to avoid a 35% restocking fee.
- 2. If you purchase the cabinets in a flat box, you have to return them in a flat box. The cabinets assembled by others are **NOT Returnable**
- 3. Once the cabinet door drills the holes for handles, will be no exchange.
- 4. No claims will be accepted after 48 hours after delivery or pick date.



KITCHEN AND BATH DIRECT RETURN POLICY

Thank You for Choosing
Kitchen and Bath Direct

For questions or additional support regarding care, maintenance, or warranty claims, contact our customer service team. We are here to assist you!

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